



Started in 2004, as an informal network, and officially established in 2008, the Municipal Service Delivery Officials (MSDO) has been an evolving, not-for-profit volunteer-run organization made up of municipalities across Canada.

MSDO contributes to the growth and development of municipal service transformation in Canada and for many members is an excellent development opportunity.

Join the MSDO community today!



RETHINKING MUNICIPAL SERVICE



Networking & Resources

Join a thriving community of municipal service delivery professionals from across Canada, connecting and exchanging knowledge.



Cross Government Collaboration

MSDO actively promotes municipal interests at the Public Sector Service Delivery Council which consists of federal, provincial and municipal governments across Canada.



Join the Discussion in Our Members-Only Forum

Access the Members-only Forum where colleagues share best practices, troubleshoot challenges, and discover new solutions for optimizing municipal service delivery.



Growing Development & Learning Opportunities

Join engaging webinars on emerging trends, best practices, and innovative approaches to service delivery, designed to support continuous learning and professional growth.



**Join the 60+ Municipalities or Partners that work
with the Municipal Service Delivery Officials!**
For all benefits, details and application, please visit our website.

msdo.ca